Harbor Lane
Software Co.

Statement of Work: Patient Scheduling App

Client: Cedar Point Dental Group, 410 Lakeview Avenue, Sandusky, OH 44870
Vendor: Harbor Lane Software Co., 88 Water Street, Toledo, OH 43604
SOW number: HL-2026-014 **Date:** October 6, 2026

Harbor Lane Software Co. and Cedar Point Dental Group are fictional. This sample document was written for pdfconversionapi.com and is released under CC0 1.0.

1. Purpose

This statement of work covers the design and build of a web app that lets patients book, move and cancel cleaning and checkup appointments at the client's three offices. It is issued under the Master Services Agreement signed on September 15, 2026, and that agreement controls if the two documents disagree.

2. Scope

Harbor Lane will deliver the following:

1. A booking page that shows open chairs for the next 60 days, by office and by hygienist.
2. Text and email reminders sent 48 hours and 2 hours before each visit.
3. A front-desk view for staff to block time, add walk-ins and print the day sheet.
4. A nightly export of the schedule to the client's practice management system.

Out of scope: billing, insurance verification, and changes to the practice management system itself.

3. Fees

Milestone	Due	Fee (USD)
Design sign-off	November 13, 2026	9,600.00
Booking page and reminders live in one office	January 22, 2027	24,000.00
Front-desk view and nightly export	March 5, 2027	16,800.00
All three offices live, 30-day support ends	April 30, 2027	7,200.00
Total		**57,600.00**

Invoices are sent when each milestone is accepted and are due within 30 days.

4. Acceptance

The client has ten business days after each delivery to accept it or send a written list of defects. Harbor Lane fixes listed defects and delivers again; the ten-day period then restarts. A milestone is accepted if no list arrives within the period.

5. Assumptions

- The client names one product owner who can answer questions within two business days.
- The practice management system accepts a CSV import of appointments.
- Text messages are sent through the client's existing messaging account.

6. Signatures

For Cedar Point Dental Group

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Name, title, date

For Harbor Lane Software Co.

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Name, title, date