CEDAR LANE

April 18, 2027

Harbor View Apartments, unit 4B
22 Harbor View Road, Millbrook

Dear resident,

Estimate for refrigerator repair

Our technician inspected your refrigerator on April 16. The fresh-food section held 52°F against a set point of 37°F because the evaporator fan motor has failed and the defrost heater is open. Both parts are in stock at our shop, and the repair takes about 1½ hours.

Item	Qty	Unit price	Amount
Evaporator fan motor	1	$86.40	$86.40
Defrost heater	1	$42.15	$42.15
Labor (hours)	1.5	$95.00	$142.50
Service call (paid April 16)	1	$65.00	$65.00
Subtotal			$336.05
Sales tax on parts (8%)			$10.28
Total due on approval			**$346.33**

Reference: `EST-2027-0418`. The café cooler in the lobby was checked on the same visit and needs no work.

What the estimate does not cover

- Food that spoiled before or during the repair
- The ice maker, which was not tested
- Damage to flooring when the unit is pulled out

How to approve

1. Reply to this letter or call the shop before May 18, 2027.
2. Or approve online at example.com/cedar-lane/approve.
3. We book the repair within **two business days** of your approval.

Terms

Warranty. Parts and labor on this repair are covered for *90 days*. The warranty does not cover damage from power surges, moving the unit or repairs made by others.

Payment. The total is due when the work is done. **Estimates over $500 need a 25% deposit.** We accept checks and cards at the door.

Cancellations. Cancel at least one business day before the booked visit, or a $40.00 trip fee applies.

Technician ID 27
Cedar Lane Appliance Repair